

KAI D. YOUNG

Computer Science Student · SEND Specialist
IT Professional

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number on request
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Hemel Hempstead

PROFILE

I am a Computer Science student with a passion for problem-solving and a strong analytical mindset. I have experience designing tailored support strategies for children with diverse needs, demonstrating patience, creativity, and adaptability. I thrive in dynamic environments and am committed to continuous personal and professional growth.

TECHNICAL & PROFESSIONAL SKILLS

Languages & Frameworks	Python, Flask, Bash scripting; HTML/CSS fundamentals
Systems & Infrastructure	Linux (Ubuntu/Debian), Windows Server, Active Directory, user provisioning & GPO
IT Support & Tools	CompTIA A+ hardware/software diagnostics, helpdesk triage, imaging & deployment
Automation & Productivity	Workflow automation with Python scripts; Google Workspace & Microsoft 365 administration
SEND & Education	EHCP implementation, behaviour support planning, differentiated learning strategies, safeguarding
Transferable Skills	Analytical problem-solving, cross-functional collaboration, stakeholder communication, adaptability under pressure

WORK EXPERIENCE

SEND Teaching Assistant

Envision Education, Hertfordshire (Term-Time)

Nov 2025 – Present

Delivering targeted classroom support across mainstream and specialist SEND settings, directly improving access to learning for children with complex additional needs.

- ▶ Design and adapt individualised support plans for pupils with autism, ADHD, and other conditions - improving lesson engagement and reducing escalation incidents.
- ▶ Leverage prior community-support experience to build rapid rapport with children
- ▶ Support transition between activities and environments, reducing anxiety-related disruptions and enabling more consistent participation in learning.

Support Worker

Watford Mencap, Watford

Jun 2024 – Nov 2025

Delivered person-centred support to children, young people, and adults with learning disabilities, driving measurable gains in independence and community participation.

- ▶ Supported 100+ individuals, designing tailored activity programmes that increased community participation rates and social confidence.
- ▶ Planned and facilitated recreational events, consistently receiving positive feedback from service users and families for creativity and inclusive delivery.
- ▶ Maintained accurate support records and incident reports in line with CQC guidelines, contributing to zero safeguarding concerns during tenure.
- ▶ Acted as a key point of contact for families, building trust through transparent, empathetic communication.

Warehouse Operative

GSF Car Parts, Hemel Hempstead

2023 – 2024

Contributed to high-volume logistics operations, maintaining accuracy and meeting tight dispatch deadlines in a fast-paced warehouse environment.

- ▶ Processed and dispatched redistribution orders
- ▶ Maintained 100% compliance with health and safety protocols across all shifts, with zero recorded incidents.
- ▶ Identified and corrected recurring stock discrepancies, improving inventory accuracy and reducing re-pick time.

VOLUNTEERING

Fundraiser

Charlie's Gift Charity, Hertfordshire

Oct 2023 – May 2024

- ▶ Coordinated a series of fundraising campaigns that raised over £4,000 for a Hertfordshire charity supporting children and families in crisis
- ▶ Managed event logistics, social media promotion, and community outreach, growing local awareness of the team's work.

EDUCATION

Foundation Degree in Computer Science

University of Hertfordshire

2025 – 2027

A-Levels: Computer Science, Physics, Psychology

Parmiter's School and Sixth Form

2018 – 2025

GCSEs: Mathematics, Sciences, English, Geography, Computer Science, Business

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

CompTIA A+ - CompTIA 2026

Paediatric First Aid - 1 Stop Training 2025

Basic Life Support Level 3 - 1 Stop Training 2025

Choking Prevention - LifeVac Emergency Procedure - LifeVac Training 2025

Introduction to Google Workspace - Google Skills 2025

TEFL Certificate - Course Hero 2024

First Aid at Work - First Aid Schools 2022

Check out kai-young.co.uk/cv/certifications for an UpToDate list.